

1 Dealer Information Name: _____ Address: _____ City: _____ State: _____ Zip: _____	2 Customer information Name: _____ Address: _____ City: _____ State: _____ Zip: _____
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3 Equipment Information	
Type: _____	Manufactured By: _____
Model# _____	Unit Serial #: _____

4 Engine Information		
Engine Model: _____	S/O-Spec or Type: _____	Serial # _____

5 In-Service Information			
Date Sold / In Service: _____	Date Failed: _____	Date Repaired: _____	Hours Used: _____

6 Description Of Problem & cause of failure:

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7 Description Of Repair:

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8	Part Number	Description	Qty	Net Cost	9 Prior Approval Is Required For Major Repairs Or Engine Replacement
					Total Labor: @Warranty Labor Rate =
					Mileage @ =
					Travel Time @ =
					Other Expenses For Consideration: (Explain)
					Total Cost Of Repair:

(Extra sheets maybe used if required) Dealer Claim Number or Reference to: _____ Service Manager: _____ Phone # _____ Date _____	Mail Or Fax to: Engine Power Inc. 1830 Executive Dr. Oconomowoc, WI 53066-0066 Phone (262) 567-8575 or 1-800-242-2289 Fax (262) 567-2556 or 1-800-897-8999 E-mail This warranty request form or questions to: warranty@enginepower.com
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1. Dealer Information

- a. Enter your complete dealer name and address.

ATTN: _____

2. Customer Information

- a. Enter the complete customer name and address

FAX # _____

3. Equipment Information

- a. **Type of equipment:** Generator, Waterpump, Compactor, etc...
 b. **Manufactured By:** Who built the Equipment
 c. **Model and serial Number:** Usually located on the main frame of the product.

4. Engine model, spec-type-S/O and serial number

- a. **Honda Engines:** Stamped on the block, usually just above the mounting base.
 b. **Kubota Engines:** Stamped on the top of the block next to the injection pump, or the rear corner of the block.
 c. **Ford Engines:** Identification Label is attached to the valve cover. The S/O number refers to the special options code.
 d. **Lombardini Engines:** ID plate is mounted on an external engine cover.
 e. **Honda Power Equipment:** Foil decal on the main frame will indicate the frame number. Model number is plainly displayed on the unit.

NOTE: Recording all the numbers found is always the best recommendation.

5. In-Service Information

- a. **Date sold / In-Service Date:** The date the unit was sold into service. (The engine Vendor For proof of may require a bill of sale or a warranty registration card in service date.)
 b. **Date Failed:** The date that the unit failed.
 c. **Date repaired:** The date that the repair was completed.
 d. **Hours used:** Hours as indicated on the hour-meter (if equipped). For situations without an hour meter, an estimated total of the hours the unit has been used, is required.

6. Description of the problem& cause of failure

- a. Describe the problem and the failure in detail. Please be specific.

7. Description of the repair.

- a. Describe the basic steps done to repair the failure.

8. Parts

- a. List the parts used to complete the repairs (include the part number, description, and quantity)

All failed parts (not returned to Engine Power Inc) must be retained, by the dealer, for a period of 90 days after receiving credit for possible vendor call back.

9. Labor, R&R, Mileage and travel time

- a. As established By the Manufacturer. Equipment (in need of repair) will be transported to an authorized dealer at the owner's expense. Each entry in this section will be reviewed for consideration.

Stop!

Review steps 1-9 for accuracy and completeness

Inaccurate or incomplete information will increase processing time and maybe returned

10. Reference number and signature

- a. This number will be referenced on your credit when issued
 b. Don't forget to sign, date and list your phone number.